



Vertex

SERVICES WHITEPAPER • 2026

Substance use treatment and mental health care, *from one team.*

What Vertex LLC and Vertex Mental Health offer, who we serve, how treatment works, and how to get started — for individuals, families, courts, clinicians and community partners across New York City.

OASAS PART 822 OUTPATIENT PROGRAM

OMH ARTICLE 31 OUTPATIENT PROGRAM

SERVING NYC SINCE 2008

BRONX • BROOKLYN • QUEENS

Real change. Real support. Real results.

Vertex LLC is a New York City behavioral-health organization with two licensed outpatient programs under one roof: **substance use disorder treatment** (OASAS Part 822) in the Bronx, Brooklyn and Queens, and **Vertex Mental Health** (OMH Article 31), now serving the Bronx with new locations coming to Mount Vernon, Queens and Brooklyn. One team coordinates both — so a person who needs help with substance use *and* mental health is never sent somewhere else.

2008

Creating nonjudgmental environments for recovery since 2008.

3

Outpatient substance use treatment locations across the Bronx, Brooklyn and Queens.

1

Phone number for everything — substance use, mental health, referrals and questions: 718-653-1117.

ABOUT VERTEX

Compassionate care in a nonjudgmental environment.

Vertex's mission is to create an environment that is nonjudgmental and supportive, based on humanity's attributes. We offer services to women, men, LGBTQ+ and non-binary individuals, families and friends to begin the recovery and healing process, grounded in compassion, respect and trust.

As a licensed OASAS Part 822 outpatient program, we provide evidence-based treatment for substance use disorders alongside mental health services through our Office of Mental Health program. Our clinical team delivers individualized care plans that address the whole person — health, relationships, work, housing, and legal obligations included.

COMPASSION

TRUST

RESPECT

EVIDENCE-BASED

CONFIDENTIAL · HIPAA & 42 CFR PART 2

WHO WE SERVE

Adults, families, and the people who refer them.

Individuals

Adults seeking help with alcohol or drug use, mental health, or both — whether they are reaching out on their own, with family, or after a crisis.

Families

Partners, parents and children who need to understand what is happening, set boundaries, and heal alongside their loved one.

Referral partners

Courts, probation and parole, attorneys, DMV-related programs, hospitals, shelters, employers and community organizations who need a reliable, responsive treatment partner.

Co-occurring conditions are the norm, not the exception. Because both programs share one clinical team and one coordinated record, assessment, treatment planning and prescribing are aligned from the first visit.

INTEGRATED CARE

One team. One call.

Substance use and mental health conditions overlap constantly — and the usual answer is a second intake somewhere else. At Vertex, both programs share one front door, one intake, one clinical team and one coordinated record.

Counselors, therapists and prescribers see the same plan, communicate directly, and adjust together. For the client that means fewer appointments to juggle, no re-telling their story, and a treatment plan that addresses the whole picture.

For referral partners it means one phone number, one point of contact and one set of reports.

Substance Use Disorder Treatment

An OASAS Part 822 outpatient program built around recovery, stability and lasting change — with the structure of a clinical program and the flexibility of outpatient care, so people keep working, parenting and living while they recover.



Individual & Group Counseling

One-to-one sessions with a counselor plus structured groups that build skills, accountability and community.



Family Counseling

Sessions that bring family members into the recovery process and repair communication and trust.



Medication-Assisted Treatment (MAT)

Medical evaluation and medication support for alcohol and opioid use disorders, integrated with counseling.



Relapse Prevention

Practical planning for triggers, cravings and high-risk situations, revisited as recovery progresses.



Outpatient Program

A scheduled program of individual and group sessions with progress reviews, continuing-care planning and discharge support.



Telehealth Sessions

Secure video sessions when coming in isn't possible, so treatment continues through work, illness or travel.



Toxicology Monitoring

Routine drug and alcohol screening through a partner laboratory, documented for the client and — with consent — for referral partners.



Assessments & Documentation

Clinical assessments, treatment plans, attendance verification and progress letters for courts, employers and agencies, with client consent.

Specialized tracks.

Criminal Justice Track

Structured treatment for people referred by courts, probation, parole or attorneys, with compliance reporting and direct communication with the referring agency.

Domestic Violence Program

A dedicated program addressing the behaviors, beliefs and substance use that drive violence in relationships.

Parenting Group

Support for parents rebuilding stability and trust at home while in recovery.

DWI / DUI Assessments

Evaluations and treatment recommendations following an impaired-driving charge, with the documentation needed for the court and licensing process.

Anger Management

Skills-based sessions for recognizing triggers, de-escalating, and responding to conflict without harm.

Medical & Psychiatric Support

Doctor visits, prescribing and coordination with Vertex Mental Health for co-occurring conditions.

HOW TREATMENT WORKS

From the first call to lasting change.

1

Reach out

Call 718-653-1117 or walk into any location. Referral partners can call on a client's behalf.

2

Day 1 — Pre-admission

Screening, insurance check and a clinical intake to understand needs, history and goals.

3

Day 2 — Medical visit

Doctor visit and, where appropriate, psychiatric evaluation; MAT and medications are started or continued.

4

Individualized plan

Goals and objectives written with the client, with session frequency, groups and specialty tracks matched to their situation.

5

Active treatment

Individual, group and family sessions, medication management, toxicology monitoring and progress reviews on a regular cycle.

6

Continuing care

Step-down, relapse-prevention planning and a continuing-care contract so support doesn't end at discharge.

OMH Article 31 Outpatient Program

When mental health needs more support, Vertex Mental Health provides comprehensive behavioral and psychiatric care — in the neighborhood, on the client's terms, and in coordination with substance use treatment when both are needed.



Psychiatric Evaluations

Comprehensive evaluation by a psychiatric provider to establish diagnosis and a treatment direction.



Individual & Group Psychotherapy

Evidence-based therapy for depression, anxiety, trauma, mood disorders and life transitions.



Medication Management

Ongoing prescribing and monitoring with a psychiatric provider, coordinated with therapy.



SPMI Specialty Care

Specialty care for serious and persistent mental illness, focused on stability, engagement and community living.



Family & Support Services

Education and support for families and caregivers, and help connecting to community resources.



Accountability Groups

Peer-supported groups that keep goals, medication and appointments on track between sessions.

NOW SERVING: BRONX

COMING SOON: MOUNT VERNON · QUEENS · BROOKLYN

“For the first time having a charge and having to attend a program it was a great experience. I realized I am not the only person that goes through issues in life. The staff was awesome and definitely helped guide me through the steps.”

JADE S. · CLIENT

LOCATIONS

Across the Bronx, Brooklyn and Queens — and growing.



BRONX · SUBSTANCE USE + MENTAL HEALTH

1080 E Gun Hill Rd, Bronx, NY 10469
718-653-1117

BROOKLYN · SUBSTANCE USE

2639 Atlantic Ave, Brooklyn, NY 11207
718-653-1117

QUEENS · SUBSTANCE USE

8931 161st St, Suite 606, Jamaica, NY 11432
718-653-1117

COMING SOON · VERTEX MENTAL HEALTH

Mount Vernon · Queens · Brooklyn

● Substance use treatment ● Mental health (now serving) ● Mental health (coming soon)

REFERRAL PARTNERS

A treatment partner that answers the phone.

Courts, probation and parole officers, attorneys, hospitals, shelters, schools and employers refer to Vertex because intake is fast, communication is direct and documentation is dependable.

- Prompt intake scheduling and confirmation of enrollment
- Attendance verification, progress letters and compliance reports (with signed consent)
- DWI / DUI assessments and criminal-justice track placement
- Toxicology results shared with authorized agencies
- Direct contact with the assigned counselor or clinical supervisor

To refer a client, call 718-653-1117 and ask for intake.

From recovery to a career in human services.

Many people who receive therapy discover that helping others is their calling. Vertex Training Center provides credential renewal for Credentialed Alcoholism and Substance Abuse Counselors (CASAC) in New York State through distance-learning courses, and structured pathways for people in recovery to enter the human-services field.

vertextrainingcenter.org

GETTING STARTED

Insurance, cost and what to bring.

Vertex works with Medicaid and Medicaid managed care plans as well as commercial insurance, and offers self-pay options. Our billing team verifies coverage during Day 1 of intake so there are no surprises. Call to confirm your plan.

Bring photo ID, your insurance card, any court or agency paperwork, and a list of current medications. If you are referred by an agency, bring the referral form or ask the agency to call us directly.

All services are confidential and protected under HIPAA and 42 CFR Part 2. Information is shared with family members or agencies only with the client's written consent, except where required by law.

CONTACT

Wherever you're starting from, *Vertex is here to meet you there.*

718-653-1117

VERTEXLLC.ORG

PROGRAMS

Vertex LLC — OASAS Part 822 Outpatient Substance Use Disorder Treatment
Vertex Mental Health — OMH Article 31 Outpatient Program

LOCATIONS

Bronx · Brooklyn · Queens
Mental health: Bronx now · Mount Vernon, Queens & Brooklyn coming soon